

English (US)

## Adult & Community Services - Social Worker

Raleigh, NC



req3478

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### What You'll Be Doing

The **Wake County Health and Human Services Senior & Adult Services Program** offers a variety of home and community-based programs and services to seniors, adults with disabilities, and their families. The Senior & Adult Services Program consists of three (3) teams: Adult & Community Services, Adult Guardianship, and Adult Protective Services. Our goal is to maximize self-sufficiency, safety, health and independence so that seniors and adults with disabilities can remain safely in the community for as long as possible. Additionally, we strive to maintain the highest quality of life for those who reside in adult and family care homes in Wake County.



The Senior & Adult Services Program provides: (1) placement services, (2) case management services for people receiving Special Assistance/In-Home funds, (3) monitoring of adult care homes and day care programs, and (4) protective services to disabled adults who are alleged to be abused/neglected/exploited and in need

of protection. Additional services are provided to clients who have been declared mentally incompetent and who have no one else to assume decision-making responsibility. We are currently seeking an **Adult & Community Services Social Worker** to join this dynamic team!

The **Adult & Community Services Social Worker** will monitor adult care homes and adult day care/day health programs for compliance with state licensure and certification rules. Responsibilities include:

- Developing and implementing trainings in the community on issues pertinent to elderly and disabled adults
- Providing case management services and administer funding for health and safety needs to disabled and Private Living Medicaid eligible consumers in the community at risk of adult care home placement
- Providing case management services to elderly and/or disabled consumers over the Medicaid income limit in the community with brittle support systems needing support in getting their basic needs met
- Evaluating and providing consultation and technical assistance to adult care home licensee and administrators for initial licensure and compliance with licensure rules
- Frequently working in the capacity of liaison between consumers and residents of adult care homes

NOTE: Wake County Health and Human Services employees are required to be in their current role for a minimum of one (1) year to be eligible to apply for another Human Services position. Upon acceptance of employment you acknowledge that (i) you will rescind your application for any other positions within Wake County Health and Human Services, (ii) after accepting your position with Wake County Health and Human Services you must remain in your role for one (1) year before you are eligible to apply for another position within Wake County Health and Human Services, (iii) if you work in the Health Clinics and Public Health Division, influenza immunization is a condition of initial and continued employment, subject to compliance with federal law, (iv) actively supports and participates in department emergency preparedness and response activities, which may include temporary changes in responsibilities and working hours.



## About Our Team

Wake County Health and Human Services (WCHHS) is the consolidation of programs and services that include social services, public health, job search assistance, child

support, and transportation. Our mission, in partnership with the community, is to facilitate full access to high quality and effective health and human services for Wake County residents. In addition to our numerous standard programs, Wake County Health and Human Services (WCHHS) is engaged in a number of special initiatives that are impacting services and programs throughout our entire agency. Whether legislated down from the changing regulations on the Federal or State level or bubbling up from the entrepreneurial spirit of our staff, you can always look forward to Wake County Health and Human Services implementing new and exciting enhancements to our services and programs.

### The Basics (Required Education and Experience)

- Bachelor's degree in Social Work or related field
- Two years of job-related experience
- Valid Driver's License and safe driving record

### Beyond the Basics (Preferred Education and Experience)

- Experience working with elderly, disabled and adults with mental illness, intellectual developmental disabilities and substance abuse in licensed adult care homes, adult day care facilities and in the community
- Experience working in fast paced environment responding to phone calls from the general public

### How Will We Know You're 'The One'?

- Knowledge of resources for elderly and disabled adults with mental illness, intellectual developmental disabilities and substance abuse
- Ability to read and understand legal, medical and mental health documents
- Ability to prioritize and respond to the needs of a large caseload and ensure that projects within areas of responsibility are completed in a timely manner
- Ability to identify issues, obtain relevant information, relate and compare data from different sources, and identify alternative solutions
- Ability to develop and maintain effective relationships with others in order to encourage and support communication and teamwork
- Ability to monitor programs and/or activities and take corrective action when necessary

- Ability to firmly adhere to codes of conduct and ethical principles and make decisions without regard to personal prejudices, biases, and experiences

## About This Position

Location: Human Services Center Swinburne Raleigh, NC 27610

Employment Type: Regular

Work Schedule: Mon - Fri 8:30 am - 5:15 pm

Hiring Range: \$22.21 - \$29.99 commensurate with experience

Posting Closing Date: 7:00 pm on 2/10/2022

## What Makes Wake Great

Home to the State Capital, Wake County is one of the fastest growing areas in the nation and the most populous county in the state, with more than 1.1 million residents. The County has received national and international rankings and accolades from publications such as Money, Fortune, and Time magazines as being one of the best places to live, work and play. The central location of the County allows for a short drive to the spectacular mountains or coast. Wake County Government is governed by a seven-member Board of Commissioners, who are elected at-large to serve two-year terms. Wake County Government has a general operating budget of \$1.57 billion, employs over 4400 employees, experiences minimal turnover, and is an award-winning leader in wellness and technology initiatives; such as offering employees and covered spouses free access to the Employee Health Center. Wake County Government offers a wide range of training and development opportunities, a stable career in public service with a balance of work and family life, flexible work schedules and a competitive salary and benefits package.

Wake County provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, national origin, age, disability or genetics.

Position may require a background check that may include: criminal, credit, motor vehicle, education, and sexual offender registry or others based on job requirements. Unless required by state law, a record of conviction will not automatically exclude you from consideration for employment. Wake County Government is an Equal Opportunity Employer.

In the event of an emergency, as determined by the County Manager or designee, participation in preparedness and response operations should be expected. Employee may be required to fill a temporary assignment in a role different from standard duties, work hours and/or work location in preparation for, during and after the emergency. Employee may also be required to participate in relevant exercises and regular preparedness training.

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