

**EMPLOYMENT OPPORTUNITY**  
**COLUMBUS COUNTY DEPARTMENT OF SOCIAL SERVICES**  
**January 27, 2023**

**POSITION:** CHILD SUPPORT AGENT II (Will Accept Work-Against)  
**AVAILABLE:** Immediately  
**SALARY:** \$37,415 - \$53,454 Annually (For fully-qualified CSA II)  
**HIRING RATE:** \$35,635  
**POSITION NUMBERS:** 147-40-776/718                 147-40-717/719/722/723  
  (Establishment)                                 (Enforcement)

**Close Date: February 10, 2023**

**REQUIREMENTS:**

**KNOWLEDGE, SKILLS AND ABILITIES**-Thorough knowledge of the Child Support Establishment/Enforcement Program and applicable legal procedures; considerable ability to interview clients, absent parents and related sources, and to investigate cases; considerable ability to organize, analyze, and summarize case information; basic math skills; ability to establish and maintain effective working relationships with clients and absent parents, location resources, offices of the Clerk of Court, Magistrates, District Attorney, Sheriff, other court officials, and private attorneys.

**MINIMUM TRAINING AND EXPERIENCE REQUIRED** - A four year degree and six months experience in eligibility, investigative, judiciary, or legal work that provides knowledge, skills and abilities needed to perform the work; or an associate degree in business administration, human resources, law enforcement or closely related degree and two years of experience in eligibility, investigative, judiciary, or legal work that provides knowledge, skills and abilities needed to perform the work; or graduation from high school and three years of experience in eligibility, investigative, judiciary, or legal work; or equivalent combination of education and experience.

We will accept a work-against, which means we will hire a Child Support Agent I and train for the Child Support Agent II position.

To qualify for Child Support Agent II, all the above requirements must be met.

Columbus County is an Equal Opportunity Employer

**FINAL APPLICANTS SUBJECT TO PRE-EMPLOYMENT DRUG SCREENING AND BACKGROUND CHECK.**

**Please Submit [Columbus County](#) Application to:**

Columbus County NCWorks Career Center  
Southeastern Community College  
4564 Chadbourn Hwy., A-Building  
Whiteville, NC 28472  
Or  
Columbus County DSS  
40 Government Complex Rd  
PO Box 397  
Whiteville, NC 28472